

GREENVILLE
PUBLIC LIBRARY

Annual Report of the Director
July 2008-June 2009

*Whatever the cost of our libraries, the price is
cheap compared to that of an ignorant nation.*

-Walter Cronkite-

MISSION STATEMENT

Working cooperatively with other libraries and agencies, the mission of the Greenville Public Library is to provide comprehensive library services to the residents of Smithfield and surrounding areas, with emphasis on providing a common meeting place, general reference, and lifelong learning.

SERVICES

The Greenville Public Library provides information to the public to satisfy research and recreation needs, through a wide variety of print and audio-visual materials. The Library supports the school curricula, local business community, and specific and general needs of individuals, and is a repository of information, acting as the collective memory of the community.

The Library offers programs for all ages. There is special emphasis on introducing children to the wonders of books through story hours, crafts, tutoring and special programs, and providing homework assistance to students. We offer reference assistance, interlibrary loan, access to OSL (Ocean State Libraries) holdings, live and on-line tutoring, electronic books and databases, downloadable audio books and e-books, outreach services, exhibits, a homework and computer training center and many other services.

PROFILE

The Greenville Public Library is one of two public libraries in the Town of Smithfield, which has a population of 20,613. The Library was incorporated in 1882 for the purpose of providing library services to the Town. The original building was located near St. Thomas Church on the Greenville Common. A new facility was built on the present site in 1956 and two additions have been made to the building, one in 1966 and the latest in 1991. Membership in the Association is open to any adult for a fee of \$10.00, to families for a fee of \$15.00, and businesses for \$50.00. Members of the Library Association elect the Board of Trustees and its officers at the Association's annual meeting. Anyone living in Rhode Island can use the Library free of charge.

Annual operating revenues are derived from association dues, contributions, local tax appropriations, interest on investments, late fines, grants, and the State of Rhode Island

in the form of grant-in-aid. The largest revenue appropriation comes from the Town of Smithfield, which funds 73% of the total budget.

OLIS (Rhode Island’s Office of Library and Information Services) supplies interlibrary loan delivery service, continuing education classes, and assistance with children’s programs and construction projects. The State also provides construction reimbursement money that is used to repay USDA and Town loans that were obtained for the expansion project completed in 1991. Those loans were fully repaid this year.

The Library is open 58 hours per week, seven days a week. The schedule includes four evenings, Saturdays, and Sundays during the school year.

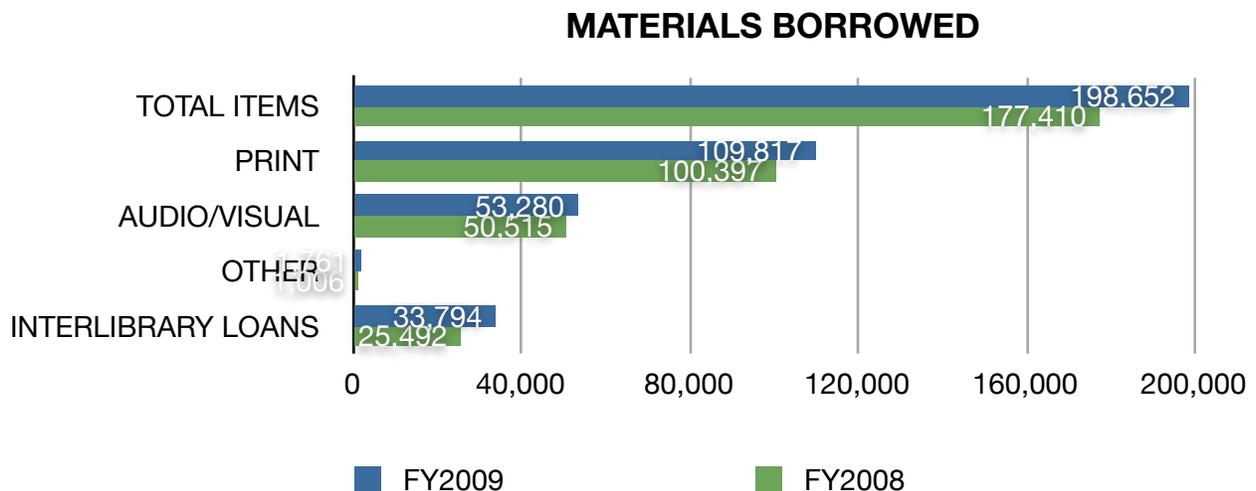
The Greenville Public Library staff consists of seven full-time and seventeen part-time employees, including six full-time and six part-time professional librarians holding a masters degree in Library and Information Sciences.

ACCOMPLISHMENTS

We served 129,378 people this year, an increase of 4,958 or 4% over last year. We provide materials in print and electronic format, both visual and audio. Through our website, we provide access to databases, magazines, audio books, and print books in electronic format, providing the public with twenty-four hour information services.

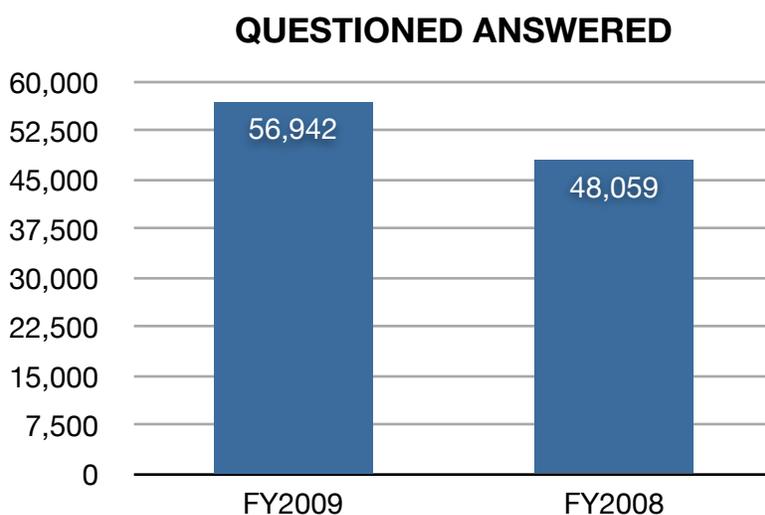
CIRCULATION

The number of books and other materials borrowed increased 21,242, or 12%, over last year. Greenville supplied 33,819 materials to other libraries through interlibrary loan, an increase of 33% over last year!



REFERENCE

Staff answer questions in person, via e-mail, fax, and by telephone. There was an increase of (18%) 8,883 questions answered this year as compared to last. The number and complexity of reference questions to which the Greenville Library staff responds rivals that of much larger public libraries in the state. Our staff is required to be computer savvy and well versed in the use of many different electronic databases and Internet sites.



VIRTUAL TUTORS

Greenville was the first public library in Rhode Island to utilize the services of on-line tutors. The program was so successful that OLIS began funding the program for the entire state this year! We are proud to have been leaders in this technology which broadens our services without requiring additional staff.

ELECTRONIC DATABASES

Databases consisting of the content of magazines, newspapers, encyclopedias, and electronic books are made available to the public through shared subscriptions from OSL, AskRI through Providence Public Library and OLIS, and those we purchase ourselves. Our electronic databases cover materials for all ages. Some of the new databases we purchased this year include Mango Languages, which offers a selection of languages one can learn on-line, including English for those who have a different primary language. We also purchased the Learning Express, which offers sample tests

for civil service, GED, and ASVAB exams, and many others, as well as resume and cover letter writing for those applying for jobs.

COLLECTION

There were 6,601 books and audio-visual materials added to the collection and 4,976 weeded for a net gain of 1,625 materials. A heavy weeding took place to make room for new materials last year. Magazines, databases, and electronic books are not included in this total but are calculated in the chart below, which shows a net reduction in collection size of 206 items. Due to our limited shelving capacity we are forced to remove materials in order to make room for new ones.

	2009	2008
Books	73,603	72,168
Magazines	8,672	10,436
Print Total	82,275	82,604
Audio	2,930	3,647
Video	5,871	5,061
E-Books	230	228
Databases	30	25
Other	189	166
Grand Total	91,525	91,731

INTERLIBRARY LOAN

The Library borrowed 20,632 items from other libraries through interlibrary loan to fill requests for patrons that could not be filled from the Library's own resources, an increase of 4% over last year. The Library loaned 33,819 materials to other libraries, an increase of 33% over last year! The large number of items being received and shipped out requires many hours of staff time for identifying items, pulling materials from the shelves, packaging, and processing. We currently budget 35 hours per week for shared resources staff, but other staff also assist as needed. OLIS provides a delivery service to transport books and other library materials between most of the libraries within the state up to five days per week. In-state interlibrary loans are free to library users. Books from out-of-state are mailed and the borrower charged \$2 per item for postage.

PROGRAMS

Programs presented: 531 Attendance: 8,136

We would like to thank those who presented programs at the Library during the year, and the Friends of the Library who funded many of the Children's programs.

CHILDREN'S

There were 270 children's programs attended by 3,951 people.

Story hours were presented to preschoolers, toddlers, and pre-toddlers. The Summer Reading Program, "Be Creative @ Your Library", for children ages 3 1/2-10 years of age, had 170 children registered and 95 completing the requirements. Weekly drawings were held for children who completed reading during the week. Small prizes were awarded to two children per week during the program. A grand prize drawing was held at the final performance and the winner received a Barnes & Noble gift certificate. Children read over 200 hours per week during the program!

Preschool Programs

Title	Presenter
Preschool, toddler, turtle-time story hours	Staff
Spot the Dog	Barnes and Noble
Getting Ready for Kindergarten	Staff

School Age Programs

Book Buddies	Teen volunteers
Crafts	Staff
Maxwell Pet Therapy	Diane Calo
Art Classes	Adele Karbowski
Flower Arranging	Apple Blossom Garden Club
Summer Reading (ages 3 1/2 -10)	Staff
All-Star Reader Contest	PawSox
Reading Tutors	Bryant University Students
Card Making	Elaine Muto
Home schoolers Art Classes	Adele Karbowski
Home schoolers Art Class Opening	" "

Buggy Buddies
 Class Visit
 Hats! Hats! Hats!

Ashley Frezza
 Children's Workshop
 Donna Polk and Deborah Sutherland

Family

Magic
 Magic
 Storyteller
 Take Two Stories
 Animal Experiences
 Entomophagy
 Puppet Pals
 Winter Tales with Mrs. Frost
 Round the World with Take Two
 Halloween Village
 Music Together Demo
 Providence Performing Arts Club Raffle

Ronald McDonald
 Chris Carbone
 Kavi Carbone
 Anne-Marie Forer and Cindy Killavey
 Dave Marchetti
 David Gracer
 Roy Drew
 Anne-Marie Forer
 Forer and Killavey
 Teen volunteers
 Anne-Marie Forer

Outreach to Children

Healthy Kids Day at the YMCA
 School and Public School Librarians
 Canine Club
 Barnes and Noble Book Fair
 collate

Staff
 Staff
 Staff
 Staff

YOUNG ADULT

There were 155 teen programs during the year that were attended by 2,698 people.

Title

Presenter

American Idol	Staff
Anime Cinema	Staff
Back 2 School Mirror Fun	Staff
Beads, Beads, Beads	Aaron/Kyera/Becky
Book Bingo	Staff
Bookmaking Craft	Staff
CD Jewel Case Craft	Staff
Designing Blarney Stones	Staff

Drag Art	Staff
Ductigami: Duct Tape Crafts	Staff
Easter Egg Decorating	Staff
End of School Year Party	Staff
Envirocrafts	Staff
Flower Pens	Staff
Fool's Challenge	Staff
Glass Beads Craft	Staff
Glass Ornament Craft	Staff
Halloween Party	Staff
Halloween Village	Staff
Halloween Village Set-up	Staff
Healthy Snacks Workshop	Staff
Let the Sunshine in!: Pot Decorating & Planting	Staff
Lighten Up!: Light Switch Craft	Staff
Make a Mother's Day Card	Staff
Make-a-Snowman Craft	Staff
Mardi Gras Craft	Staff
Noodle Jewelry	Staff
Plate Decorating Craft	Staff
Penguins, Penguins Everywhere Craft	Staff
Rhode Island Teen Book Award Election	Staff
Scene-It? for Teens	Staff
Seek and Fine Fun!: Pictureka	Staff
Show Your Stuff!: Talent Show	Staff
Teen Advisory Library Council	Staff
Teen Read Week Book Cover Contest	Staff
Teen Read Week Reading Race	Staff
54,863 pages were read as part of the race	Staff
Teen Taste Test	Staff
Wii Fun	Staff
Win, Lose, or Draw: Pictionary	Staff
Yak & Snack Book Chat/ Chat & Snack Tween Book Group	Staff
Young Adult Writers Group	Staff

Summer Reading Programs

Summer Reading Program	Staff
Books Read = 347	
Teens finishing requirement = 29	
Book Buddies	Staff
Book Buddies Training	Aaron/Debbie
Bug Scavenger Hunt	Staff
Buggy Buddies	Staff
Comic Book Drawing Workshop	Staff
Egyptian Scarab Seals	Staff
Healthy Non-Cook Treats	Staff
Library-Lympics	Staff
Paper Making	Staff
Program Buddies	Aaron/Pauline/Cara
Questions of the Week	Staff
Solar Ovens	Staff
Statewide Pen Pal Program	Staff
<i>Twilight</i> Party	Staff
What Can a Can Be? (Craft)	Staff
Who's Your Hero: Memory Booking	Staff
Wii-Lympics	Staff
Yak & Snack Book Chat	Staff

Outreach

High School Visit: Library Card Registration Drive	Staff
High School Class Visits: Readers' Café	Staff
Wii Program at Barnes & Noble as	Staff
High School Visit: Library Card Registration Drive	Staff

ADULT

There were 106 adult programs attended by 1,487 people.

Title	Presenter
A "Christmas Carol" reading	Robb Dimick
AARP Tax Assistance	Dave Surette
Advanced Watercolor Class	Adele Karbowski

Balancing Hormones Naturally	Dr. Herbert Curtis, JR
Basic Computer Literacy Class	Milo J. St. Angelo
Beginner's Watercolor Class	Adele Karbowski
Blue Chip For Medicare	Susan Saccoccio Olsen
Blue Cross/Blue Shield	Susan Saccoccio Olsen
Buying a PC	Ray Hetherington
CASA Court Appointed Special Advocacy Program	Kristina De Angelis
Celebrate Ireland through story and song	Mary King & Co
Cesareo's Circle	Patti Folsom
College Financial Aid Program	Richard Diefenbach
Computer Open Forum Class	Ray Hetherington
Cross-Stitch Class	Elsie Collins
Customize your Computer (Quick Start Computer Class)	Ray Hetherington
EFT Emotional Freedom Techniques Program	Valerie English
End Holiday Diet Sabotage with EFT/Emotional Freedom	Valerie English
First Time Homebuyer's Seminar	Marilyn Boyce
Fishing With Finnegan Irish Music Group	Mary Ryan & Family
Flu Shot Clinic	The Wellness Company
Frugal Living Program	Deb Sutherland
Genealogy Workshop	Jeanne Jeffries
General Job Search Resources	Allison Papini
Greenville Skilled Nursing Blood Pressure Clinic	Dale Adams
Internet Basics	Ray Hetherington
Job Search Databases	Allison Papini
Macintosh Open Forum - Bring Your Questions	Ray Hetherington
Medicare with UnitedHealth	Nancy Mendizabal
MetLife Program on Elderly Concerns	Steven V. Ceceri
Microsoft Excel	Milo J. St. Angelo
My Life on the Railroad	Richard Lysik
Mystery Book Club	Dorothy Swain
Natural Solutions to Digestive Problems	Dr. Herbert Curtis, JR
Needles and thread Sewing Class	Elsie Collins
Orchards in the Ocean State	Dr. Michael Bell, PhD
PC Computer Class - Bring Your PC Questions	Ray Hetherington
Prisoner of My Own Beliefs - Dream Builders/Dream St	Gary Parent

Quick Start Computer Class: Excel I	Ray Hetherington
Quick Start Computer Class: Excel II	Ray Hetherington
Quick Start Computer Class: Excel II	Ray Hetherington
Quick Start Computer Class: Powerpoint	Ray Hetherington
Recycle, Recycle Program	Gina Barbeau
Recycling Workshop	Gina Barbeau
Renewable Energy Program	Marion Gold, Ph.D
Resume Writing Workshop	Kevin Gardner
Rhode Island Blood Donor Coach	Cory Robinson
RI Housing Homebuyer Education Class	Bob Silva
Sherlock Holmes Program/Mystery Book Club	Dorothy Swain
Sophie's Socks/Shooting Star Theater Performance	Emma Ryan
Stress Reduction Program	Dr. Lorri Haber-DiBoni
UnitedHealthcare Medical Plans for Seniors	Nancy Scanlon
Valentine Card Making Program	Deborah Sutherland
Word I	Ray Hetherington

ROOM AND COMPUTER USE

The Library's meeting rooms were used by local clubs and organizations a total of 119 times, not including use by the Trustees, Friends, and those presenting Library sponsored programs.

Our quiet study room, which is used for tutoring, tax return assistance, and quiet study, was booked 268 hours this year.

Library computers were used by 37,445 people to access the Internet and electronic databases. 2,430 young people used the homework/teen technology center during the school year, 55% more than last year! Free public access to Library computers allows everyone in the Town the opportunity to have an e-mail account and to obtain important information from our electronic databases and the Internet. Our computers have become even more important to the community during the Great Recession. Patrons who don't have computers, or access to high speed Internet connections, have come to the Library to use our equipment to apply for jobs and benefits. Food stamp applications, unemployment benefits, and 66% of job applications are taken on-line today. We purchased a database that assists the public with developing and updating their resumes and cover letters, as well as gives advise on how to interview for jobs.

The public library has been critically important to many people during this economic downturn.

EXHIBITS

The Library is fortunate to have people in the community willing to share their collections and art works with others. We would like to extend our thanks to the following for exhibiting their works and collections at the Library this year:

CHILDREN'S BUBBLE

Exhibitor	Exhibit
James Lowell	Star Wars
Alysson & Caryn Rickert	International Dolls
Jesse Greene	Ninja Turtles
Sarah Levesque	Horses
James & Christopher Nolan	Dinosaurs
Sarah McParlin	My Little Pony
Elaine Reedy	Beanie Babies
Doris Tucker	Carved Ceramic Animals
Spencer Dunham	Bakugan
Eric Brenner	Pokemon
Justin & Alexander Tedeschi	Hotwheels
Lily Caswell	Sea Glass

The Greenville Nursery School children made decorations for the bulletin boards and the Children's Room on a seasonal basis.

Diane Maione's Girl Scout Troop 544 made decorations for the lobby trees monthly.

Staff created 40 book displays in the Children's Room throughout the year, along with decorating bulletin boards and the room in general.

The home schoolers displayed their artwork in the Children's Room periodically.

Local schools displayed children's artwork during Youth Art Month in March.

Colleen Poyton, special education coordinator in Smithfield, displayed material from the Integrated Classroom.

Local author Michelle Marquis visited the Library to exhibit her children’s book and speak to patrons.

CASTLE DISPLAY CASE

Exhibitor	Exhibit
Becky Tremblay	Mixed Media Artwork
Carol Gallant	Cross-Stitch items
Jim Ignasher / Smithfield HS	Smithfield Historical Items
Aaron Coutu	Halloween Village Display
Staff	Silent Auction Items
Ann Marie Ignasher	Christmas Items
Diana Brennan / Arts In RI	Winter Theme Artwork
Becky Tremblay	Jewelry and Misc. Artwork
Don Chabot	Youth Art Month
Kathy Tondreau (Excelsions)	Small Artistic Items
Larry Iadevaia	Handmade Handbags
Pat Twohey	Children’s Illustrations

ARTWORK

Billy Gallagher	Acrylic, etc.
Don LaCasse	Watercolor, Acrylic
Becky Tremblay	Photographs
Sally Ann Martone	Watercolors
Marion L. O’Connell	Oil Based Etchings
National Endowments for the Arts	Picturing America Display
Don Chabot	Youth Art Month
Kathy Tondreau	Watercolors
Diana Brennan	Photographs
Stacey Graham	Oils, Acrylics

OUTREACH

The Library offers its services to residents of retirement and nursing homes. The residents of Greenville Manor, Hebert Nursing Home, and North Bay Manor can receive

materials free of charge. Homebound individuals may also request materials, which will be delivered to their houses by staff and volunteers.

The Library staff keep lines of communication open with the staff and residents of Harmony Hill School, Farnum House, Greenville House, and Mater Ecclesiae International Center of Studies. We encourage library use by the residents of these facilities and offer materials that meet their special needs and interests.

GRANTS AND GIFTS

Pauline Henlin made a generous donation in memory of her late husband, Allan Henlin, which was used to pay for several children's summer reading programs.

We received donations for children's and adult books in memory of Rosemary Pimental, Joseph Cabral, Ruth Wood, and Mildred Carlson. We also received donations in honor of Ruth Rylander who turned 90 years old.

Fidelity donated \$500 to the Library, at the direction of its staff. Funds were used for magazine subscriptions and supplies.

The Champlin Foundations provided \$28,150 in grants this year. \$18,800 was for the replacement of two flat roofs, \$1,000 toward the purchase of a new coin-op for the copier by the front door, and \$8,350 for eight computers, six monitors, and software.

We received \$10,369 in contributions from our Friends and Association Members.

The Town of Smithfield gave the Library \$5,500 to offset the cost of an emergency roof repair performed two years ago.

Tri-Town received a grant that paid the salaries of two teens who worked at the Library during the summer.

The Apple Blossom Garden Club donated beautiful floral arrangements throughout the year and two wreaths that hung on either side of the entrance doors at Christmas time.

Annual Grants

We receive several grants on an annual basis, the money derived from bequests that generate investment income. We are grateful to our benefactors:

Thomas K. Winsor Memorial Fund (from the estate of Kay Kirlin Moore): \$2,602 was used to purchase books.

Mattie A. Walcott Memorial Fund: \$5,252 was used to purchase books for loaning as well as referene materials.

Designated Funds

Muriel and Samuel Place Fund: \$5,000 plus interest to be used for the Children's Room expansion.

Leona Wilson Fund: \$1,230 for adult literacy materials.

Shirley Steere Memorial Fund: \$7,517 Some interest from the fund is used to purchase books and furniture for the children's room: \$251 was used to purchase Diary of a Wimpy Kid, a 12-book series, Mike Lupica's Comeback Kids, 4 volumes, and the Secret Agent Jack Stalwart, an 8-book series.

The David and Eleanor Battey-Campbell Fund: \$6,000 donation from Janice and Richard Lindsay in honor of Mrs. Lindsay's parents--former residents of Greenville. Some interest from the account is used to purchase children's materials. \$270 was used to purchase: Spiderwick Chronicles (5 books), First Family of Hope (6 volumes), and Cultures of the World (4 volumes).

ADDITIONAL NEW EQUIPMENT and ITEMS

--New self-checkout machine that opens DVD and CD security cases was purchased with a grant obtained the previous year from the Champlin Foundations.

--The original self-checkout machine, which is now six years old, was moved into the children's room, providing checkouts in that room for the first time.

--A new Sharp color copier, that collates and staples, was purchased for the secretary's office. It was leased with a one-dollar buyout after five years. A maintenance contract was purchased that includes the two Cannon copiers also. The Canon copier that was used by the public has been moved to the homework center, and the Canon previously in the secretary's office has been moved to the front of the building for the public to use. It has been connected to the wireless network and children's and circulation staff can send print jobs to it directly from their computers.

--A new coin-op for the public copier was purchased with a Champlin Foundations' grant and Library equipment money.

--A new humidifer was purchased for the staff lounge.

--Two 64-gallon recycling bins on wheels were purchased for use on the lower level of the building.

--A coin-operated coffee machine was put on the lower level for the public and staff. A variety of coffees, hot choundergarments, and teas are available. The Friends maintain the service.

--Broken light covers were replaced on the main level and in the children's room.

--Reference shelving was made lower and canopy tops installed. One row was removed to make more room for the public using computers, and the remaining rows made longer. The reference print collection was heavily weeded following a fifteen-month study of its usage.

--A computer projector was installed on the ceiling in the Baker Conference room, which is used as the homework center and computer lab. The projector can be contacted wirelessly. The system was paid for with a combination of money donated by those taking computer classes at the Library and funds designated for computer equipment.

--Envisionware, software that manages public computer use and printing, was purchased with a Champlin Foundations' grant by Ocean State Libraries, and installed along with a coin-op (also purchased with the grant), in the reference department, children's room, and homework center. The use of Envisionware has greatly reduced the amount of staff time involved in monitoring computer use and printing.

BUILDINGS AND GROUNDS

The following repairs and improvements were made this past year:

--The remaining two flat roofs were recovered and leaks on the shingled roof were sealed. A grant from the Champlin Foundations paid for the roofing.

--Searle Associates was hired to evaluate the HVAC units. A written report on the condition of each unit and each unit's air flow was submitted to the Board.

- The metal railings in the front and either side of the building were repainted.
- The parking lot light poles were repainted.
- The Children's Room was painted.
- Stained ceiling tiles were replaced throughout the main level.
- A new hydraulic fluid shutoff valve was installed on the elevator.
- Broken parking lot wheel stops were replaced.
- The brick entrance was replaced with stamped concrete that looks like stone.

OPERATIONAL IMPROVEMENTS and ACHIEVEMENTS

We operate with the philosophy of continuous improvement and continue to be a leader among public libraries in Rhode Island. Some of the many improvements and successes of this year include:

- The Library Director chairs the Rhode Island Public Library E-Zone, a consortium of RI libraries that he helped to found, that contracts with Digital Reserve (Overdrive) to offer library patrons downloadable audio and electronic books. Ocean State Libraries joined last year, making every public library a member. This year he successfully lobbied to have OSL members pay for two collections of "Always Available" titles that can be borrowed by an unlimited number of patrons simultaneously.
- The Library director was the President of the Rhode Island Library Association.
- Saturday hours were maintained at 10 a.m.-5 p.m. all year, extending summer hours by four hours weekly.
- Supported the Smithfield School Wellness plan by purchasing books and DVDs to support the program.
- Collected 370 food items through our popular Food-For-Fines program for a week in November. Proceeds were donated to the Smithfield food bank.

- Continued an agreement with the Rhode Island Library Association to maintain its membership database, for which the Library is paid \$600 annually.
- Continued a highly successful tutoring program that matches Bryant University work study students with local young people who need reading assistance.
- Funding for our highly successful subscription to an on-line homework tutoring service was picked up by the State this year and made available to everyone in Rhode Island.
- Had highly successful children's and teen summer reading programs.
- Wireless Internet access is offered to the public from anywhere in the Library.
- A five-year strategic plan was completed. Richard Waters, of Godfrey Associates, was hired as the consultant, and eight focus groups were held during the year. Bryant University students assisted with note taking and compiling data from the focus groups and questionnaires.
- We subscribed to the Mango language instruction database. Library patrons can learn a language from home or work by simply logging into the database through the Library's website. Languages include Mandarin Chinese, which is being taught in the highschool.
- We subscribed to Test Works!, a database that helps users prepare for civil service, military, GED, and other types of tests, as well as providing assistance with writing resumes and cover letters for job applications.
- The reference department supervised two graduate library student practicums: Allison Papini and Rachel Vogt. In return we received free staff-time from these excellent students.
- The director was elected to the Ocean State Libraries Steering Committee to represent public libraries on that board.
- The assistant director, Dorothy Swain, continued to host the popular mystery book club.

PROFESSIONAL ENRICHMENT

The professional staff is encouraged to join and participate in state and regional library organizations and to attend the annual Rhode Island Library Association conference. The Director is a member of the American Library Association (ALA) and the Public Libraries division, as well as the New England Library (NELA) and Rhode Island Library Associations (RILA). Most of the professional staff belong to RILA, and additionally Aaron Coutu belongs to ALA and NELA.

The staff attend meetings and workshops held throughout the state and participate on appropriate committees. The Director is the President of the Rhode Island Library Association and represents the Library at OSL meetings and other statewide library meetings. He also chairs the OSL E-Zone committee. He participated in the American Library Association's National Legislative Days, during which librarians met with their state's representatives and senators to discuss legislation of importance to libraries and their users.

Aaron Coutu is a member of the R.I. Teen Book Awards Committee and a member of the Statewide Summer Reading Program Committee and the Young Adult Round Table.

Staff is encouraged to attend continuing education classes and library conferences. OLIS offers many continuing education classes free of charge, and the Library has a small budget to pay for work related courses. All of the professional and many of the support staff attended continuing education classes this year.

Professional journals are made available to the staff for book and other media reviews, and to keep them aware of issues and technologies affecting information delivery and libraries.

COOPERATION

Cooperating with other libraries and agencies expands the type and quantity of services and materials that can be offered. Following is a list of cooperative ventures and services:

--The Library is a site for people to register for food stamps via our public computers. We have a binder with the rules and eligibility requirements, and can assist patrons with the process of electronic registration.

- Federal tax forms are provided to the public, which are sent to the Library from the IRS free of charge. We also provide state tax forms for a printing charge, as these are only available on-line or through the mail.
- Provide space to AARP to assist the elderly and low-income patrons with tax return preparation.
- Provide interlibrary loans to other libraries: public, academic and school.
- Offer a convenient site for the Wellness Center to provide flu shots.
- Put book collection boxes in the schools during Student Amnesty in May and June. Student late fines are forgiven for Library materials returned to these boxes.
- Meeting rooms are offered free of charge to town government agencies, librarians and non-profit organizations for meetings and workshops.
- Act as a repository for books belonging to the R.I. Genealogical Society.
- Provide outreach services to residents of Greenville Manor, Hebert's Nursing Home, and the home bound.
- Provide services to the teen residents of Harmony Hill School, Farnum House, Greenville House, and Mater Ecclesiae International Center of Studies
- Host North Central Chamber of Commerce meetings.
- Children's Librarian, Pauline Leaver, read stories to children at Tri-Town and the YMCA. She set up a special summer reading program for children attending Tri-Town, and also provided special story hours at Winsor School.
- Collect food for the Smithfield food bank in place of fines for overdue materials in November.
- Library staff work closely with the schools in Town on projects.
- Worked with a high school student who conducted a book drive for foreign countries.
- Worked with the girl scouts who collected undergarments for children through Project Undercover.

--Provide volunteer jobs and supervision for those who have to do community service.

--Aaron Coutu worked with the schools and East Smithfield Library on the Reader Café.

--Dorothy Swain worked with East Smithfield Library on book and periodical purchases, and joint programs.

--Greenville Boy Scouts provided services to the Library by participating in the Earth Day Cleanup, cleaning litter and tree limbs from Library grounds in the spring.

--Bryant University provided reading tutors paid through work-study, and student volunteers who assisted with our long range plan.

--Tri-Town provided two teen workers for the summer, paid through a federal grant.

--We assisted the Graduate Library School by supervising two student practicums.

VOLUNTEERS

The Library depends on its regular volunteers who perform many hours of work at no cost to the Library. These dedicated individuals make it possible for the Library to offer programs and services that would not be possible without their assistance.

The Library also offers a place for students in high school and area colleges who need to perform community service as part of their curriculum, and we are grateful for their help.

Special thanks go to those who volunteer their services to the Library. We relied on 46 volunteers, who donated 883 hours of work to the Library. Some people volunteer on a weekly basis and are scheduled like paid staff. We especially thank the following for their dedicated service to the Library:

Robin Christianson, Kathy Flynn, Michael Holland , Mary Liberty, Anna C. Martin, Mary Romano, Milo J. St. Angelo, Barbara Schwartz, Rose Smith, and Janice Ward volunteered in Adult Services.

Camilla Akbas, Morgan Boisvert, David Courtemanche, Stephen Croteau, Alli Da Luz, Kerrin Maione, Sarah Marchard, Jim Murphy, Jenna Peterson, Dylan Phillips, Giancarlo Ricci, Charlton Richards, Kyera Shea,

Alyssa Schiano, Justin Skerpan, Patti Stadnick, Rebekah Sutherland, Sarah Sutherland, and Deanna Zarra volunteered in the Young Adult department.

We want to thank the Apple Blossom Garden Club whose members donated beautiful floral arrangements throughout the year, and made wreaths which hung outside the Library's front entrance during the winter holiday season. Club members also presented children's craft programs during the year.

Special thanks to Josephine Saltzmann, who donated a radon test, Mother Natures for flower arrangements for the building and wreaths for the auction, and Gail Capparrille who donated a handmade quilt for the Library to raffle as a fund raiser.

We thank Trustee, Milo J. St. Angelo, for donating potted plants to decorate the public service areas all year, in addition to his financial contributions and computer class instruction. Mr. St. Angelo taught several adult computer classes during the year, at no cost to the Library, and raised most of the money to pay for the ceiling mounted wireless computer projector in the Baker Conference Room.

We thank the Friends of the Library for all of their work helping with special events and fund raising. Sarah Paquet deserves our gratitude for leading the Friends, and Trustee Heather Grogan for putting countless hours into fund raising events. There was a dinner raffle and highly successful holiday auction in December thanks to Dorothy Swain, the Friends, Laura and Karalyne Rothwell, and Board President, Domine Vescera Ragosta and her husband Bob Ragosta and others, especially those who donated items to the auction, and restaurants that donated meals to the dinner raffle.

Board President, Domine Vescera Ragosta, deserves special mention and thanks for all of the time that she has devoted to the Library. She made time for weekly meetings with the Director and attended town council meetings when necessary. She has devoted the last seventeen years to serving as a Trustee, holding the offices of vice-president and president for many years.

All of the Trustees deserve special thanks for giving their time and expertise to the betterment of the Library and the community it serves.

The staff of the Library deserve recognition for their loyal service and dedication to those the Library serves, from our youngest patrons to our most senior. The staff has a reputation for being knowledgeable and courteous. They are the Library's greatest asset.

The Greenville Public Library is an essential agency in the Town of Smithfield. It is the center of life-long learning in the community, fosters a love of reading in the young and provides the means for continuing education for all ages. The Library has stood tall during this Great Recession, maintaining its hours of operation, its services, and its collections. It has kept up with technological changes and offered it users 24-hour access to databases and other resources via the Internet, while providing children a place to come after school and work on projects or participate in crafts. We look forward to another year of service and keep our sights set on an expanded facility that will offer more and better services to the community.

Respectfully Submitted:



Christopher La Roux
Director



Positions as of June 30, 2009

TRUSTEES

OFFICERS	TRUSTEES	Term Ends
President	Domine Vescera Ragosta	2010
Vice-President	Stephen Cicilline	2011
Secretary	Susan Marineau	2011
Treasurer	Heather Grogan	2010
	Elaine Farley	2009
	Virginia Harnois	2009
	Harold Hemberger	2009
	Dr. Julie Ip	2010
	Terri Kless	2011
	Barbara Lysik	2010
	Milo J. St. Angelo	2009
	Flora Leigh-Curry	Emerita

FRIENDS

Sarah Paquet	President
Deborah Adler	
Elaine Farley	
Carol Gallant	
Grace Lemon	
Sue Marineau	
Dorothy Swain	

STAFF

Director	Christopher La Roux
Assistant Director	Dorothy Swain
Children's Librarian	Pauline Leaver
Assistant Children's	Cara DelSesta
Children's Reference Librarian	Rhonda Hevenor
Children's Reference Librarian	Donna Winn
Children's Reference Librarian	Patty DeFrancesco
Young Adult Librarian	Aaron Coutu
Reference Librarian	Carol Gallant
Reference Librarian	Rosemary Rose
Reference Librarian	Gretchen Hanley
Reference Assistant	Deborah Adler
Technical Services Librarian	Sarah Paquet
Technology Coordinator	Ray Hetherington
Circulation Supervisor	Rebecca Tremblay
Circulation Assistant	Norma DeMaio
Library Assistant	Carol Mulzer
Library Assistant	Karalyne Rothwell
Library Assistant	Sandra Williams
Shared Resources	Laura Rothwell
Page	Elizabeth Crichton
Page	Katelyn Courtot
Page	Jacob Lapierre
Page	Tanya Maione