

# **GREENVILLE PUBLIC LIBRARY**

## **ANNUAL REPORT OF THE DIRECTOR**

**JULY 2009–JUNE 2010**

*“At the moment that we persuade a child, any child, to cross that threshold, that magic threshold into a library, we change their lives forever, for the better.”*

*--Barack Obama, keynote address, ALA Annual Conference 2005*

## MISSION STATEMENT

Working cooperatively with other libraries and agencies, the mission of the Greenville Public Library is to provide comprehensive library services to the residents of Smithfield and surrounding areas, with emphasis on providing a common meeting place, general reference, and lifelong learning.

## SERVICES

The Greenville Public Library provides information to the public, through a wide variety of print and audio-visual materials, to satisfy research and recreation needs. The Library supports the school curricula, local business community, and specific and general needs of individuals, as well as being a repository of information, acting as the collective memory of the community.

The Library offers programs for all ages. There is special emphasis on introducing children to the wonders of books through story hours, crafts, tutoring and special programs, as well as providing homework assistance to students. We offer reference assistance, interlibrary loan, access to OSL (Ocean State Libraries) holdings, live and on-line tutoring, electronic books and databases, downloadable audio books and e-books, outreach services, exhibits, a homework and computer training center and many other services.

## PROFILE

The Greenville Public Library is one of two public libraries in the Town of Smithfield, which had a population of 20,613 in 2000. (The 2010 census information wasn't available at the time of this report.) The Library was incorporated in 1882 for the purpose of providing library services to the Town. The original building was located near St. Thomas Church on the Greenville Common. A new facility was built on the present site in 1956 and two additions have been made to the building, one in 1966 and the latest in 1991. Membership in the Association is open to any adult for a fee of \$10.00, to families for a fee of \$15.00, and businesses for \$50.00. Members of the Library Association elect the Board of Trustees and its officers at the Association's annual meeting. Anyone living in Rhode Island can use the Library free of charge. A local-use-only card can be obtained for \$35 by residents of other states.

Annual operating revenues are derived from association dues, contributions, local tax appropriations, interest on investments, late fines, grants, and the State of Rhode Island in the form of grant-in-aid. The largest revenue appropriation comes from the Town of Smithfield, which funds nearly 78% of the total library operating budget.

OLIS (Rhode Island's Office of Library and Information Services) supplies interlibrary loan delivery service, continuing education classes, and assistance with children's programs and construction projects.

The Library is open 58 hours per week, seven days a week. The schedule includes four evenings, Saturdays, and Sundays during the school year.

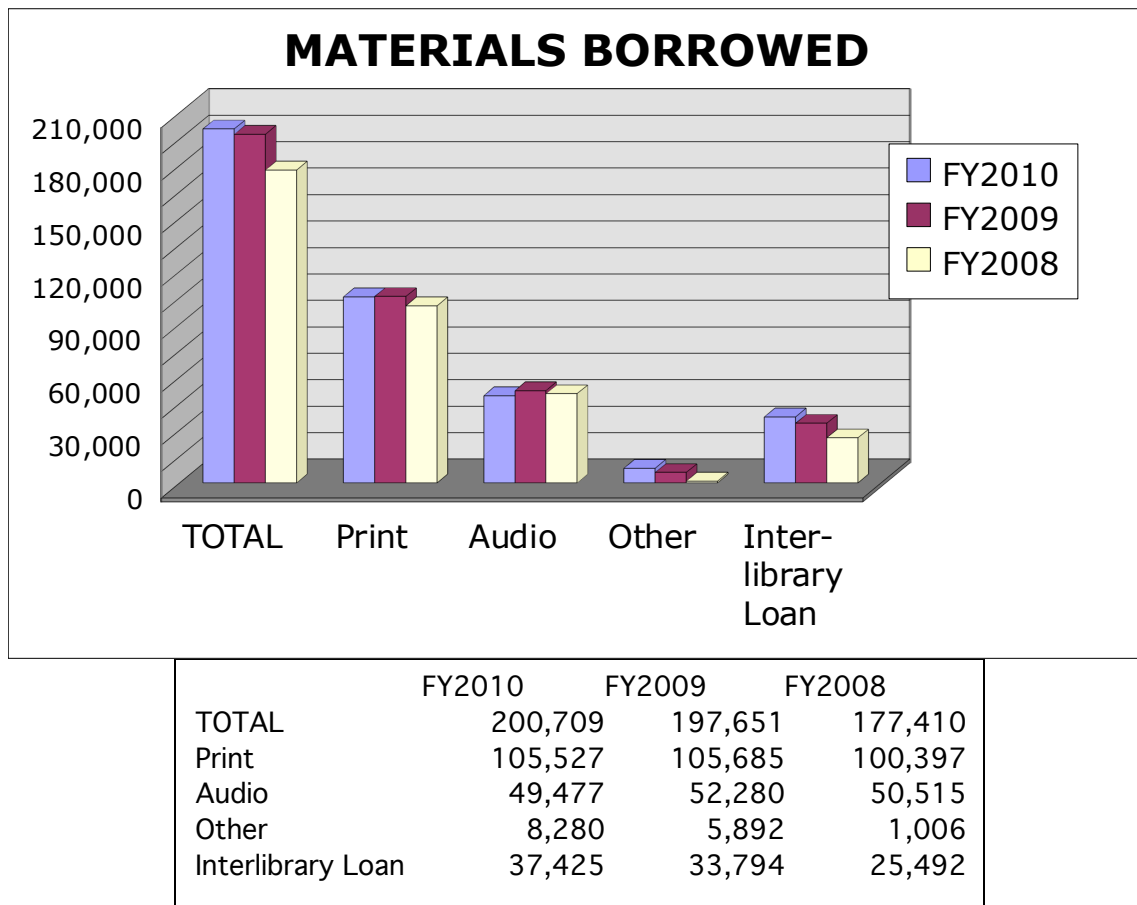
The Greenville Public Library staff consists of seven full-time and sixteen part-time employees, including six full-time and six part-time professional librarians holding a masters degree in Library and Information Sciences.

## ACCOMPLISHMENTS

We served 126,961 people this year, a slight decrease from last year’s phenomenal number. We provide materials in print and electronic format, both visual and audio. Through our website, we provide access to databases, magazines, audio books, and print books in electronic format, providing the public with twenty-four hour information services.

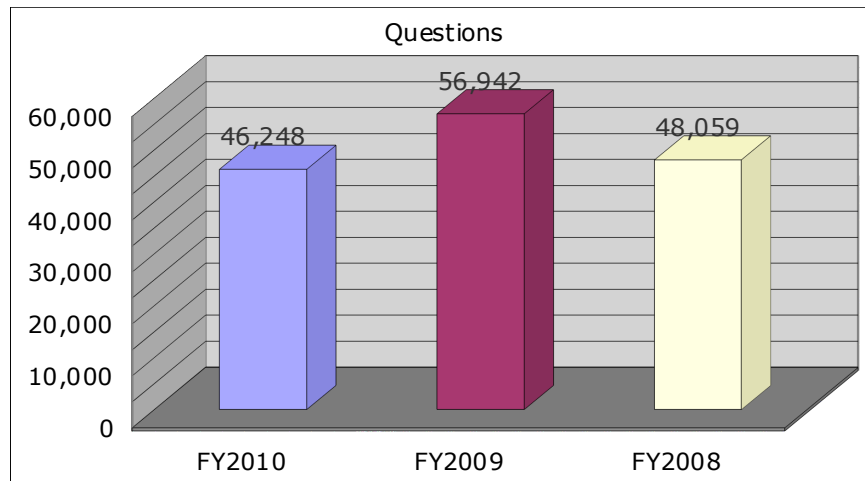
## CIRCULATION

The total number of items borrowed was 200,709 compared to 197,651 last year and 177,410 two years ago. This year compared to 2008 shows an increase of 13% in materials borrowed. Materials borrowed from other libraries (interlibrary loan) has increased 47% over the past two years!



## REFERENCE

Staff answer questions in person, via e-mail, fax, and by telephone. There was a drop in reference questions answered in person this year, following a large increase last year. This may be due in part to electronic databases accessible from outside the library via the Internet. We do not include these inquiries in our reference statistics.



## VIRTUAL TUTORS

Greenville was the first public library in Rhode Island to utilize the services of on-line tutors. The state has taken over funding for this valuable service so everyone in Rhode Island can benefit. We are proud to have been leaders in this technology which broadens our services without requiring additional staff.

## ELECTRONIC DATABASES

Databases consisting of the content of magazines, newspapers, encyclopedias, and electronic books are made available to the public through shared subscriptions from OSL, AskRI through Providence Public Library and OLIS, and those we purchase ourselves. Our electronic databases cover materials for all ages. New databases we purchased last year included Mango Languages, which offers a selection of languages one can learn on-line, including English for those who have a different primary language, and Learning Express, which offers sample tests for civil service, GED, and ASVAB exams, and many others, as well as resume and cover letter writing for those applying for jobs. Both of these on-line services have been picked up by the state and are now available to the entire state.

Because most of our databases are now offered statewide, either through OLIS or Providence Public Library's Ask RI, we don't get local-usage statistics. We know these are heavily used services and hopefully in the near future we will be able to get local usage statistics.

## COLLECTION

There were 4,653 print materials added to the collection this year and 2,289 weeded. There were 887 audiovisual materials added to the collection and 749 weeded. The totals also include 4,532 audio books and 50 videos that are downloadable from the E-Zone and shared by all its members.

|                    | FY 2010        | FY 2009       |
|--------------------|----------------|---------------|
| Books              | 75,966         | 73,603        |
| Magazines          | 8,629          | 8,672         |
| <b>Total Print</b> | <b>84,595</b>  | <b>82,275</b> |
| Audio              | 7,726          | 2,930         |
| Video              | 5,722          | 5,871         |
| E-Books            | 2,042          | 230           |
| Databases          | 49             | 30            |
| Other              | 262            | 189           |
| <b>Grand Total</b> | <b>100,396</b> | <b>91,525</b> |

## INTERLIBRARY LOAN

The Library borrowed 21,180 items from other libraries through interlibrary loan to fill requests for patrons that could not be filled from the Library's own resources, an increase of 3% over last year. The Library loaned 37,443 materials to other libraries, an increase of 11% over last year! The large number of items being received and shipped out requires many hours of staff time for identifying items, pulling materials from the shelves, packaging, and processing. We currently budget 30 hours per week for shared resources staff, but other staff also assist as needed. OLIS provides delivery service to transport books and other library materials between most of the libraries within the state up to five days per week. In-state interlibrary loans are free to library users. Books from out-of-state are mailed and the borrower charged \$3 per item for postage.

## PROGRAMS

Programs presented: 719 Attendance: 8,136

There were 35% more programs offered this year than last, and a 14% increase in attendance. We would like to thank those who presented programs at the Library during the year, and the Friends of the Library who funded many of the Children's programs.

## CHILDREN'S

There were 326 children's programs attended by 4,366 people.

Story hours were presented to preschoolers, toddlers, and pre-toddlers. The Summer Reading Program, "Be Creative @ Your Library", for children ages 3 1/2-10 years of age, had 170 children registered and 95 completing the requirements. Weekly drawings were held for children who completed reading during the week. Small prizes were awarded to two children per week during the program. A grand prize drawing was held at the final performance and the winner received a Barnes & Noble gift certificate. Children read over 200 hours per week during the program!

### Preschool Programs

| Title                                       | Presenter      |
|---|----------------|
| Preschool, toddler, turtle-time story hours | Staff          |
| Arthur                                      | Barnes & Noble |
| Getting Ready for Kindergarten              | Staff          |

### School Age Programs

|                                |                              |
|--------------------------------|------------------------------|
| Book Buddies                   | Teen volunteers              |
| Crafts                         | Staff                        |
| Pet Therapy Dog                | Terri Snyder / Trish Cassady |
| Art classes                    | Adele Karbowski              |
| Flower arranging               | Apple Blossom Garden Club    |
| Summer Reading (Ages 3 1/2-10) |                              |
| All-Star Readers Contest       | PawSox                       |
| Reading Tutors (26 weeks)      | Bryant Students              |
| Homeschoolers Art Class        | Adele Karbowski              |
| Lego Club                      |                              |

### Family

|  |                  |
|--|------------------|
| Magic                                  | Ronald McDonald  |
| Music                                  | Julie Garnett    |
| Storyteller                            | Katie Latimer    |
| Magic                                  | Great Baldini    |
| Keith Munslow                          |                  |
| Napua'O'Polynesia                      |                  |
| Heritage Ballet                        |                  |
| Dan Butterworth's Marionettes          |                  |
| Halloween Village                      | Teens            |
| Music Together Demo                    | Anne-Marie Forer |
| Providence Performing Arts Club Raffle |                  |
| Butterflies:Habits & Habitats          |                  |
| Biomes Environmental Center            | Jerry Schneider  |

## Outreach

Anna McCabe Integrated Preschool  
School / Public Librarians / Staff  
Anna McCabe EASE Program  
Preschool Visits

Pauline Leaver  
Pauline Leaver  
Pauline Leaver

## YOUNG ADULT

There were 167 teen programs during the year that were attended by 2,434 people.

### Title

### Presenter

**All programs presented by  
Aaron Coutu**

Anime Cinema  
Apples to Apples  
Arbor Day Craft  
Back 2 School Craft  
Class Visits from LaSalle Academy PEGASUS  
Students for Science Fair Research  
Crystal Art  
End of School Friendship Bracelets  
Flower Pens  
Forging Olympic Medals  
Glass Etching  
Glass Ornament Craft  
Halloween Village  
Impromptu Christmas Party  
Impromptu Cookie Baking Party  
Make a Mother's Day Card  
Make'n' Take Valentine Treats  
Math Tutor  
Noodle Jewelry  
Outburst  
Painting Watercolors  
Pictureka Fun  
Paper Basket Weaving  
Plate Decorating Craft  
Pumpkin Painting  
Rhode Island Teen Book Award Election  
Teen Movie Time  
Teen Read Week Book Cover Contest  
Teen Read Week Reading Race  
53,772 pages were read as part of the race  
Tween Scene-It?  
Wii / Gaming Fun  
Win, Lose, or Draw: Pictionary  
Word Pictures

X-Box X-Treme  
You've Been Webbed!!!

### Teen Summer Reading Programs

| Title                                 | Presenter  |
|---------------------------------------|--|
|                                       | <b>All programs presented by<br/>Aaron unless otherwise noted.</b> |
| Anime Cinema                          |  |
| Beading                               | Aaron and Becky  |
| Book Buddies                          |  |
| Butt Pillows                          |  |
| Drop-in Storytime Helpers             |  |
| Food Art                              |  |
| Gocks                                 |  |
| Healthy Non-Cook Treats               |  |
| Improv Workshop                       | Keith Munslow  |
| Make-a-Book                           |  |
| Make an Instrument Craft              |  |
| Name that Tune                        |  |
| No Cook Iron Chef                     |  |
| Program Buddies                       | Aaron, Pauline & Cara  |
| Questions of the Week                 |  |
| Readers' Theatre                      |  |
| Stained Glass Workshop                |  |
| Statewide Pen Pal Program             |  |
| Super Smash Brothers Brawl Tournament |  |
| Tie-Dying                             |  |

### Outreach

|   |       |
|---|-------|
| High School Visit: Library Card Registration Drive  | Aaron |
| Library Card Registration Raffle  | Aaron |
| High School Class Visits  | Aaron |
| High School Class Visits: Readers' Café   | Aaron |
| PEGASUS 7/8 History Day<br>at LaSalle Academy   | Aaron |
| Using Social Networking Sites Safely Workshop<br>for Family & Me Program at Cranston Public Library |       |

## ADULT

There were 226 adult programs attended by 2,442 people.

| <b>Title</b>                            | <b>Presenter</b>                          |
|---|---|
| Mystery Book Club                       | Dorothy Swain                             |
| Cesareo's Circle                        | Patti Folsom                              |
| Shooting Star Theater Performance       | Emma Ryan and Family                      |
| Blue Chip for Medicare Program          | Susan Saccoccio Olsen &<br>Becky Petti    |
| Computer Class                          | Milo J. St. Angelo                        |
| RI Blood Center Coach                   | Cory Robinson                             |
| Silk Embroidery                         | Elsie Collins                             |
| Blood Pressure Reading                  | Dale Adams                                |
| Putting Your Garden to Bed              | Lee Menard                                |
| Water Color Art Class for Adults        | Adele Karbowski                           |
| CASA                                    | Kristina Dengelis                         |
| Emotional Intelligence Program          | Margaret Howard                           |
| Understanding BlueChip for Medicare     | Maria Tateasian                           |
| One-on-one Computer Class               | Ray Hetherington                          |
| The Aristocrats Jazz Music Group        | Lloyd Kaplan                              |
| RI Homebuyer's Seminar                  | RI Housing Staff                          |
| Boys of Adam F. Battery G/ Author talk  | Robert Grandchamp                         |
| Adult Knitting Class                    | Diane Junier                              |
| Flu Clinic                              | The Wellness Center/<br>Jamie Foster      |
| Vampires of New England                 | Dr. Michael Bell                          |
| Reiki Class                             | Bobbi Schaffer                            |
| Dowsing for Beginners                   | Neri Donalds                              |
| Financial Seminar for Women             | Mike Abood                                |
| College 101 One-on-one                  | Bill Wright                               |
| H1N1 Flu Vaccine Clinic                 | The Wellness Center/<br>Jamie Foster      |
| Paying for College                      | Bill Wright                               |
| Rainwater Conservation and Rain Barrels | Beverly O'Keefe                           |
| Art Class                               | Adele Karbowski                           |
| Irish Song & Dance Program              | Mary King                                 |
| Lawn Management Program                 | Bridget Ruemmele                          |
| Shamanism an Introduction               | Elizabeth Derochers                       |
| Heath & Stress Program                  | Dr. Herbert Curtis, Jr.                   |
| Marketing Program                       | Elizabeth Galligan/<br>Newberry Marketing |
| Genealogy Program                       | Jeanne Jeffries                           |
| College 101                             | Bill Wright                               |
| Social Network Computer Training        | Bryant University<br>Students             |
| Homebuyer's Program                     | Nathan Clark                              |
| Home School Education Program           | Mary Ryan                                 |

## ROOM AND COMPUTER USE

The Library's meeting rooms were used by local clubs and organizations a total of 171 times, not including use by the Trustees, Friends, and those presenting Library sponsored programs.

Our quiet study room, which is used for tutoring, tax return assistance, and quiet study, was booked 225 hours this year.

Library computers were used by 29,956 people to access the Internet and electronic databases. 2,072 young people used the homework/teen technology center a total of 5,097 hours during the school year! Free public access to Library computers allows everyone in the Town the opportunity to have an e-mail account and to obtain important information from our electronic databases and the Internet. Our computers have become even more important to the community during the Great Recession. Patrons who don't have computers, or access to high speed Internet connections, have come to the Library to use our equipment to apply for jobs and benefits. Food stamp applications, unemployment benefits, and 66% of job applications are taken on-line today. We offer access to a database that assists the public with developing and updating their resumes and cover letters, as well as gives advice on how to interview for jobs. The public library has been critically important to many people during this economic downturn.

## EXHIBITS

The Library is fortunate to have people in the community willing to share their collections and art works with others. We would like to extend our thanks to the following for exhibiting their works and collections at the Library this year:

### CHILDREN'S BUBBLE

| Exhibit                       | Exhibitor                   |
|-------------------------------|-----------------------------|
| Superheroes                   | Travis Malone               |
| Bird's nest and unhatched egg | Ann Marie Bonnick           |
| Dogs                          | Amelia Heon                 |
| Teapot                        | Juliana and Adelina Rivelli |
| Webkinz                       | Paige Hoffman               |
| Legos                         | Michael Mancino             |
| Snow globes                   | Julie Albanese              |
| Stuffed cats                  | Cole Hayhurst               |
| Snow globes                   | Sarah Melaragno             |
| Bakugan collection            | Alex Brenner                |
| Frog collection               | Ehtan Votolato              |
| Lego creations                | Lego Universe Club          |

The Greenville Nursery School children made decorations for the bulletin boards and the Children's Room on a seasonal basis.

Diane Maione's Girl Scout Troop 544 made decorations for the lobby trees on a monthly basis from July 2009- June 2010.

Staff created 38 book displays in the Children's Room throughout the year, in addition to decorating bulletin boards and the room in general.

The homeschoolers displayed their artwork in the Children's Room periodically.

Local schools displayed children's artwork during Youth Art Month in March.

Colleen Poyton special education coordinator in Smithfield, displayed material from the Integrated Classroom.

Local author Christi Lauzon visited the Library to exhibit her children's book and sign it for patrons purchasing it.

#### CASTLE DISPLAY CASE

| Exhibit  | Exhibitor   |
|--|---|
| Mixed media                                    | Diana Brennan and members of the Arts in Rhode Island Group |
| Concert photographs                            | Christopher Allin   |
| Mixed media                                    | Members of the Rhode Island Polymer Clay Guild              |
| Recycling in Smithfield                        | Gina Barbeau, Smithfield Recycling Coordinator              |
| Silent Auction Items                           | To benefit building fund                                    |
| Quilt Art                                      | Gail Capparrille  |
| Celebrity Photographs                          | Dan Roy   |
| Disney collectibles                            | Dan Roy   |
| Rabbit collection                              | Michele Pinault   |
| Mixed media                                    | 2010 Summer Thistle Cottage Prov. Perform. Arts Studio      |
| Handmade pocketbooks and textile crafts        | Lawrence Iadevaia   |
| Photographs of the original Greenville Library | Library archives  |

#### ARTWORK

| Exhibit                                | Exhibitor                   |
|--|-----------------------------|
| Digital Photographs                    | Mark Guertin                |
| Watercolors                            | Christine Mathieu           |
| Oils, pastels, and digital photographs | Carol Batista               |
| Watercolors                            | Sally Ann Martone           |
| Watercolors                            | Sharon Guglielmo            |
| Quilt Artwork                          | Gail Capparrille            |
| Oil paintings                          | Mary Lou Cartomusto Diekman |
| Youth Art Month                        | Organized by Don Chabot     |
| Photographs                            | Bill Carpenter              |
| Charcoal drawings                      | Lauren Scotto               |

## OUTREACH

The Library offers its services to residents of retirement and nursing homes and to homebound individuals who may request materials, which will be delivered to their houses by staff and volunteers.

The Library staff keep lines of communication open with the staff and residents of Harmony Hill School, Farnum House, Phoenix House, Greenville House, and Mater Ecclesiae College. We encourage library use by the residents of these facilities and offer materials that meet their special needs and interests.

## GRANTS AND GIFTS

Pauline Henlin made a generous donation in memory of her late husband, Allan Henlin, which was used to purchase a pass to the Children's Museum in Boston.

Louise Beatie made a generous donation which was used to purchase mystery books.

Gayle Frueh made a generous donation to the computer fund that is used to maintain equipment used by students of Milo J. St. Angelo.

Margaret House and Lois Caplinger donated generous amounts to the Library, which were used to purchase books.

We received many smaller monetary gifts and book donations, some of which were sold and others were added to the Library's collection.

Sons of Union Veterans of the Civil War also donated money to the Library.

We received donations from two donors who wish to remain anonymous, one in the amount of \$1,000 and the other for \$500. Both donations are very much appreciated.

Fidelity donated \$500 to the Library, at the direction of its staff. Funds were used for magazine subscriptions and supplies.

BankRI donated \$325 for adult continuing education. We purchased several courses on DVD with the donation.

Stephen DeSesto donated an Xbox gaming system and nine games for game-day in the after-school center.

The Champlin Foundations provided \$200,000 to purchase 571 Putnam Pike, a lot adjacent to the current building, which is necessary for future expansion.

We received \$12,367 in contributions from our Friends and Association Members.

The Town of Smithfield gave the Library \$5,500 to offset the cost of an emergency roof repair performed three years ago.

The Apple Blossom Garden Club donated beautiful floral arrangements throughout the year and two wreaths that hung on either side of the entrance doors at Christmas time.

The Smithfield Mom's Club provided money for passes to the Roger Williams Zoo.

#### Annual Grants

We receive several grants on an annual basis, the money derived from bequests that generate investment income. We are grateful to our benefactors:

Thomas K. Winsor Memorial Fund (from the estate of Kay Kirlin Moore): \$2,675 was used to purchase books.

Mattie A. Walcott Memorial Fund: \$5,447 was used to purchase books.

#### Designated Funds

Muriel and Samuel Place Fund: \$5,000 plus interest to be used for the Children's Room expansion.

Leona Wilson Fund: \$1,230 for adult literacy materials.

Shirley Steere Memorial Fund: \$8,072 . Interest from the fund was used to purchase the 2011 Rhode Island Children's Book Award Nominated books, which are twenty books totaling \$328.

The David and Eleanor Battey-Campbell Fund: \$6,000 donation from Janice and Richard Lindsay in honor of Mrs. Lindsay's parents--former residents of Greenville. Some interest from the account is used to purchase children's materials. Interest from the fund was used to purchase additional copies of some of the RI Children's Book Award Nominated books and a four-volume Mythlopedia set, for a total expenditure of \$194.

#### NEW EQUIPMENT and ITEMS

-An overhead computer projector was installed in the Baker Room, which houses the computer lab and after-school center. It was partially funded with computer maintenance donations.

--The reference shelving was made shorter and canopy tops were affixed, making the area more airy and increasing visibility.

--The HP 3800 printer in reference was replaced with a used model.

--The fax machine at reference was replaced with a donated Brother wireless color fax and printer combination.

-A high speed receipt printer was purchased for the circulation desk to facilitate checkins of materials for interlibrary loan.

--Three cameras were added to our security system to monitor the parking lot, following the theft of a catalytic converter during operating hours.

### BUILDINGS AND GROUNDS

--571 Putnam Pike was purchased for expansion of the current facility. The property was paid for with a loan from the Town, which was reimbursed through a Champlin Foundations' grant.

--Two broken windows in the children's solarium were replaced.

--The parking lot was striped.

--Part of the side lower wall was excavated and modifications made to facilitate drainage to correct water in the recital room when it rains.

--An electrical outlet was replaced in the Baker Room, along with a switch on a computer table.

--The Hydraulic Fluid valve and switch were replaced on the elevator.

--All the rooftop air ducts were replaced.

--The telephone system hard drive was replaced, which necessitated reprogramming the whole system.

--An equipment rack was installed in the workroom to hold the routers and switches that connect our computers to one another and the Internet.

### BUILDING EXPANSION PROJECT

The director and Trustees spent a good deal of time this past year working with the architects, Newport Collaborative, consultant, Godfrey Associates, and construction manager, Don Ihlefeld, on developing a building program and design for an addition and remodel that would bring the Greenville Library into the 21<sup>st</sup> Century and provide those living in Smithfield with a state of the art information and community center. Countless hours were invested in planning sessions and Town Council meetings. Unfortunately, the Council did not authorize the bond issue to be put on the ballot this year, due to the economic situation affecting the state and the town. But, the plans have been developed, a construction budget completed, grant requests written, and state forms submitted. Two parcels of land have been purchased to allow both expansion and an alternate egress from the building. We are currently working on plans and obtaining funding for internal renovations that can provide more badly needed room to hold us over until we can get a bond issue on the ballot.

## OPERATIONAL IMPROVEMENTS and ACHIEVEMENTS

We operate with the philosophy of continuous improvement and continue to be a leader among public libraries in Rhode Island. Some of the many improvements and successes of this year include:

--The Library Director chaired the Rhode Island Public Library E-Zone, a consortium of RI libraries that he helped to found, that contracts with Digital Reserve (Overdrive) to offer library patrons downloadable audio and electronic books.

--Collected 421 food items through our popular Food-For-Fines program for a week in November. Proceeds were donated to the Smithfield food bank.

--Continued a highly successful tutoring program that matches Bryant University work study students with local young people who need reading assistance.

--Had highly successful children's and teen summer reading programs.

--Wireless Internet access is offered to the public from anywhere in the Library.

--The on-line language instruction service, Mango, to which we subscribed was picked up by the Office of Library and Information services, freeing us of the expense. We are proud to have been the first public library in Rhode Island to offer this service.

--Test Works!, a database that helps users prepare for civil service, military, GED, and other types of tests, as well as providing assistance with writing resumes and cover letters for job applications, to which we subscribed was picked up by the Office of Library and Information services, freeing us of the expense.

--The reference department supervised a graduate library student practicum for Charlotte Bouclair. In return we received free professional reference assistance.

--The director was elected vice-president president elect of the Ocean State Libraries Steering Committee.

--The assistant director, Dorothy Swain, continued to host the popular mystery book club and added a summer picnic table reading club which proved as popular.

--Dorothy Swain was selected Ambassador of the Year by the North Central Chamber of Commerce.

## PROFESSIONAL ENRICHMENT

The professional staff are encouraged to join and participate in state and regional library organizations and to attend the annual Rhode Island Library Association (RILA) conference. The Director is a member of the American Library Association (ALA), ALA Public Libraries division, and the Rhode Island Library Associations. Most of the professional staff belong to RILA and some to other professional associations.

The staff attend meetings and workshops held throughout the state and participate on appropriate committees.

The Library Director is the Past President of the Rhode Island Library Association, and was elected the ALA Councilor to RILA at the Association's annual meeting.

Aaron Coutu is a member of the R.I. Teen Book Awards Committee and a member of the Statewide Summer Reading Program Committee and the Young Adult Round Table.

Staff is encouraged to attend continuing education classes and library conferences. OLIS offers many continuing education classes free of charge, and the Library has a small budget to pay for work related courses. All of the professional staff and many of the support staff attended continuing education classes this year.

Professional journals are made available to the staff for book and other media reviews, and to keep them aware of issues and technologies affecting information delivery and libraries.

## COOPERATION

Cooperating with other libraries and agencies expands the type and quantity of services and materials that can be offered. Following is a list of cooperative ventures and services:

--The Library is a site for people to register for food stamps via our public computers. We have a binder with the rules and eligibility requirements, and can assist patrons with the process of electronic registration.

--Federal tax forms are provided to the public, which are sent to the Library from the IRS free of charge. We also provide state tax forms for a printing charge, as these are only available on-line or through the mail.

--We provide interlibrary loans to other libraries: public, academic and school.

--The Library is a convenient site for the Wellness Center to provide flu shots.

--We put book collection boxes in the schools during Student Amnesty in May and June. Student late fines are forgiven for Library materials returned to these boxes.

--Meeting rooms are offered free of charge to town government agencies and non-profit organizations, and local groups for meetings and workshops.

--The Library is a repository for books belonging to the R.I. Genealogical Society.

--Outreach services are available to residents of Greenville Manor, Hebert's Nursing Home, and the home bound.

--Library services are available to the teen residents of Harmony Hill School, Farnum House, Greenville House, Phoenix House, and the students at Mater Ecclesiae College.

- Children's Librarian, Pauline Leaver, does outreach to local preschools, the YMCA, and Tri-Town.
- We collect food for the Smithfield food bank in place of fines for overdue materials in November.
- Library staff work closely with the schools in Town on projects.
- We offered a site for the girl scouts who collected undergarments for children through Project Undercover.
- A business management class at Bryant University created a Facebook page for the Library and provided social networking classes for the public as part of their course-work.
- We offered a site for a young man to sell bracelets to collect money for the people affected by a devastating earthquake in Chile.
- Dorothy Swain is an Ambassador for the North Central Chamber of Commerce, as well as co-chair of the Women's Council.
- We provided space for children from the YMCA on Wednesday afternoons while the Y's pool was being repaired.
- Dorothy Swain and Aaron Coutu judged Smithfield High School seniors who presented their portfolios for graduation eligibility.
- We supervised scores of volunteers who have to do community service, either to fulfill court mandated service or school requirements.
- Aaron Coutu worked with the schools and East Smithfield Library on the Reader Café.
- Dorothy Swain worked with East Smithfield Library on book and periodical purchases, and joint programs.
- Greenville Boy Scouts provided services to the Library by participating in the Earth Day Cleanup, cleaning litter and tree limbs from Library grounds in the spring.
- Bryant University provided reading tutors paid through work-study, and student volunteers who assisted with our long range plan.
- We assisted the Graduate Library School by supervising a student practicum.
- Erin Creighton scanned information from our vertical file and created images that are usable by the public, as part of a URI Graduate School of Library and Information Science project.

## VOLUNTEERS

The Library depends on its regular volunteers who perform many hours of work at no cost to the Library. These dedicated individuals make it possible for the Library to offer programs and services that would not be possible without their assistance.

The Library also offers a place for students in high school and area colleges who need to perform community service as a graduation requirement, and we are grateful for their help.

Special thanks go to those who volunteer their services to the Library. We relied on 58 volunteers, who donated 1,032 hours of work to the Library. Some people volunteer on a weekly basis and are scheduled like paid staff. We especially thank Robin Christenson, Michael Holland, Anna Martin, and Mary Romano for their dedicated service to the Library. These individuals volunteer on a weekly basis supplementing the Library's paid staff.

We want to thank the Apple Blossom Garden Club whose members donated beautiful floral arrangements throughout the year, and made wreaths which hung outside the Library's front entrance during the winter holiday season. Club members also presented children's craft programs during the year.

We also thank Mother Natures for flower arrangements for the building and wreaths for the auction.

Dennis Finlay, the Town Manager, needs to be recognized for his interest in and support of the Library Expansion Project. He has attended building committee meetings and assisted with obtaining property loans from the Town. We thank him for all his support.

We thank Trustee, Milo J. St. Angelo, for donating potted plants to decorate the public service areas all year, in addition to his financial contributions and computer class instruction. Mr. St. Angelo taught several adult computer classes during the year, at no cost to the Library.

We thank the Friends of the Library for all of their work helping with special events and fund raising. Sarah Paquet deserves our gratitude for leading the Friends, and Trustee Heather Grogan for putting countless hours into fund raising events such as the very successful holiday auction, held at the Smith Appleby House, to raise money for the Building Fund.

All of the Trustees deserve special thanks for giving their time and expertise to the betterment of the Library and the community it serves. Barbara Lysik, Chair of the Building Committee, and all the members of the committee, deserve our thanks for the countless hours they gave to meetings pertaining to designing a building addition and getting the appropriate Town Council and state approvals necessary to move ahead. Board President, Stephen Cicilline, deserves a special mention for donating his time to leading the Board of Trustees. He kept abreast of issues effecting the Library, attended Build-

ing Committee meetings, relevant Town Council meetings, and a property closing, as well as other important functions.

The staff of the Library deserve recognition for their loyal service and dedication to those the Library serves, from our youngest patrons to our most senior. They have continued to provide excellent service while graciously giving up pay increases to help the Board balance the Library's budget for the coming fiscal year. The staff maintain the Library's reputation for friendly quality service to the public.

The Greenville Public Library is a vibrant and essential agency in the Town of Smithfield. It is the community center, fosters a love of reading in young people, provides life-long learning, and offers materials free of charge to the public. It is simply the best deal in town. We look forward to another year of providing excellent information services.

Respectfully Submitted:



Christopher La Roux  
Director



Positions as of June 30, 2010

**FRIENDS**

President

Sarah Paquet  
Deborah Adler  
Elaine Farley  
Carol Gallant  
Grace Lemon  
Susan Marineau  
Dorothy Swain

| <b>OFFICERS</b> | <b>TRUSTEES</b>        | <b>Term Ends</b> |
|-----------------|------------------------|------------------|
| President       | Stephen Cicilline      | 2011             |
| Vice-President  | Terri Kless            | 2011             |
| Secretary       | Elaine Farley          | 2012             |
| Treasurer       | Heather Grogan         | 2010             |
|                 | Virginia Harnois       | 2012             |
|                 | Milo J. St. Angelo     | 2012             |
|                 | Harold Hemberger       | 2012             |
|                 | Susan Marineau         | 2011             |
|                 | Domine Vescera Ragosta | 2010             |
|                 | Dr. Juli Ip            | 2010             |
|                 | Barbara Lysik          | 2010             |
|                 | Flora Leigh-Curry      | Emerita          |

| <b>STAFF</b>                   |                     |
|--------------------------------|---------------------|
| Director                       | Christopher La Roux |
| Assistant Director             | Dorothy Swain       |
| Children's Librarian           | Pauline Leaver      |
| Assistant Children's Librarian | Cara DelSesto       |
| Children's Reference Librarian | Rhonda Hevenor      |
| Children's Reference Librarian | Patty DeFrancesco   |
| Young Adult Librarian          | Aaron Coutu         |
| Reference Librarian            | Carol Gallant       |
| Reference Librarian            | Rosemary Rose       |
| Reference Librarian            | Gretchen Hanley     |
| Reference Assistant            | Deborah Adler       |
| Technical Services Librarian   | Sarah Paquet        |
| Technology Coordinator         | Ray Hetherington    |
| Circulation Supervisor         | Rebecca Tremblay    |
| Circulation Assistant          | Norma DeMaio        |
| Library Assistant              | Carol Mulzer        |
| Library Assistant              | Sandra Williams     |
| Library Assistant/Clerk        | Patricia McIvor     |
| Shared Resources               | Karalyne Rothwell   |
| Page                           | Katelyn Courtot     |
| Page                           | Tanya Maione        |
| Page                           | Brittany Cazeault   |
| Page                           | Michael Reddy       |