PROFILE

The Greenville Public Library is one of two public libraries in the Town of Smithfield, which has a population of 21,700. The Library was incorporated in 1882 for the purpose of providing library services to the Town. The original building was located on the Greenville Common near St. Thomas Church. A new facility was built on the present site in 1956 with two additions added, one in 1966 and the latest in 1991. Membership in the Association is open to any adult for a fee of $10.00, to families for $15.00, and business for $50.00. Members of the Library Association elect the Board of Trustees and its officers at the Association’s annual meeting. Anyone living in Rhode Island whose library is a member of the Ocean State Libraries (OSL) can use the Library free of charge. A local-use-only card can be obtained for $40 by non-Rhode Island residents.

Annual operating revenues are derived from association dues, contributions, local tax appropriations, interest on investments, late fines, grants, and the State of Rhode Island in the form of grant-in-aid. The largest revenue appropriation comes from the Town of Smithfield, which funds 73% of the total library operating budget.

OLIS (Rhode Island’s Office of Library and Information Services) supplies interlibrary loan delivery service, continuing education classes, and assistance with children’s programs and construction projects.

The Library is open 64 hours per week, seven days a week, which includes four nights until 8 p.m., and Sundays during the school-year. This year we started opening at 9 a.m. Mondays through Saturdays.

The Greenville Public Library staff consists of seven full-time and sixteen part-time employees, including six full-time and seven part-time professional librarians holding a masters degree in Library and Information Science.

MISSION STATEMENT

The Greenville Public Library is a comfortable and welcoming community, media, and virtual center where people of all ages can meet, learn, browse, and borrow materials free of charge. Reading literacy for people of all ages is a major function of the library.

STAFF

This year we saw the resignation of Chris LaRoux, who had been director for 33 years, on January 30, 2015.

After a nationwide search, Dorothy Swain was named Director effective February 2, 2015. Dorothy was the assistant director and has been with the library for 26 years.

Rebecca Rowley served in the capacity of acting assistant director until an assistant director was hired.

Olivia Horvath was hired in October 2014 to do Reference and a weeding project while Dorothy Swain was out on medical leave.
PROFESSIONAL ENRICHMENT

The professional staff are encouraged to join and participate in state and regional library organizations and to attend the annual Rhode Island Library Association (RILA) conference. The Director is a member of the American Library Association (ALA), Public Library Association, and RILA. Most of the professional staff belong to RILA and some to other professional associations.

The Director, Chris LaRoux served on the OSHEAN (Ocean State Economic Development and Administrative Network) Board, which provides Internet access to schools and libraries in the state.

The staff attend meetings and workshops held throughout the state and participated on appropriate committees.

Dorothy Swain served on the RILA Membership Committee, the OLIS Adult Programs Committee, and the Library of Rhode Island Resource Sharing Committee. Dorothy also served on the North Central Chamber of Commerce Board of Directors, as President.

Dorothy Swain served on the Interlibrary Loan Code and Standards Committee.

Rhonda Hevenor, the young adult librarian, was active on the Rhode Island Teen Book Awards Committee.

Sarah Paquet, our cataloguer and reference librarian, co-chaired the OSL Database Management Committee.

Babs Wells, our Children’s Librarian, served on Kids Reads Across RI Committee, OLIS Children’s Services Council, and Head Start Education Advisory Board. Babs also did a poster presentation at the annual Rhode Island Library Association Conference.

Staff are encouraged to attend continuing education classes and library conferences. OLIS offers many continuing education classes free of charge, and the Library has a small budget to pay for work-related courses. All of the professional staff and many of the support staff attended continuing education classes this year.

Professional magazines were made available to the staff for media reviews, and to keep them aware of issues and technologies affecting information delivery and libraries.

SERVICES

The Greenville Public Library provides information to the public through a variety of print, audio-visual, and digital media. The Library supports the needs of students, the local business community, and people of all ages. It provides a meeting place for discussion, tutoring, and all types of learning. The library provides equal services to all, and acts as Smithfield’s community center.

The Library offers programs for all ages. A primary focus of the Library is introducing children to the wonders of reading through books, story-hours, tutoring, and special programs, especially our Summer Reading program. We also offer homework assistance to students. We offer reference services; access to the collections of other libraries; personal and on-line tutoring; electronic books and databases; downloadable audio books, e-books, music and magazines; outreach services; exhibits; an after-school and computer training center; and many other services.
We loan electronic book tablets, and in addition to purchasing electronic print and audio books for the statewide resource called the E-Zone, we also offer our card-holders free music downloads from Freegal, e-books through Freeiding, downloadable audio books through OneClick Digital, downloadable magazines through Zinio, and streaming movies, e-books and audio books via Hoopla. The library also has three American Girl dolls and accessories, a jewelry making kit, three telescopes, and a sewing machine that patrons can take out.

ACCOMPLISHMENTS

We served 110,025 walk-in patrons this year, a slight decrease from last year’s number. We provided materials in print and electronic format, both visual and audio. Our website was visited 35,000 times. Through our website, there is access to databases, magazines, audio books, and print books in electronic format.

CIRCULATION

The total number of items borrowed was 151,307. E-book and audio downloads were 10,807. While these numbers decreased from last year, we did have an increase in our registered borrowers, 7,108. This tells us that our borrowers are using the building for needs other than getting materials.

REFERENCE

Staff answered questions in person, via e-mail, fax, and by telephone. Librarians answered 55,187 questions this year. Reference staff also trained patrons on electronic devices 65 times this year.

TUTORS

Tutor.com provides on-line tutors between 2 – 10 p.m. daily for children and adults through AskRI, a state supported gateway to Internet databases and services. We also utilize a tutoring program sponsored by Bryant University, which pairs up children to Bryant students for one-on-one instruction during the school year.

ELECTRONIC DATABASES

Databases consisting of the digitized content of magazines, newspapers, encyclopedias, and electronic books are made available to the public through shared subscriptions from OSL, AskRI, and those we purchase ourselves. Our electronic databases cover materials for all ages. This year we purchased Ancestry.com and it has become a popular database for our patrons.

COLLECTION

There were 3,250 print materials added to the collection this year and 6,778 weeded. There were 977 audio-visual materials added to the collection and 730 weeded.
Greenville Library holdings include a total of 80,864 items, 115,574 including e-books. The E-book/audio number includes shared e-materials purchased for the E-Zone by all of the public libraries in the state.

<table>
<thead>
<tr>
<th>Category</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>BOOKS:</td>
<td>67,358</td>
</tr>
<tr>
<td>AUDIO:</td>
<td>2,730</td>
</tr>
<tr>
<td>VIDEO:</td>
<td>6,475</td>
</tr>
<tr>
<td>MAGAZINES:</td>
<td>4,114</td>
</tr>
<tr>
<td>OTHER:</td>
<td>187</td>
</tr>
<tr>
<td>E-BOOKS:</td>
<td>34,710</td>
</tr>
<tr>
<td>TOTAL:</td>
<td>115,574</td>
</tr>
</tbody>
</table>

INTERLIBRARY LOAN

The Library borrowed 19,087 items from other libraries through interlibrary loan to fill requests for patrons that could not be filled from its own resources. We loaned 25,795 items to other libraries. OLIS provides delivery service to transport books and other library materials between most of the libraries within the state up to five days per week. In-state interlibrary loans are free to library users, books from out-of-state are mailed and the borrower is charged $3 per item to cover the return postage fee.

This year there was an interruption of the delivery service for 3 weeks in May. Each library had to go to the OSL office to retrieve their items and any materials that patrons had requested. Mike Hevenor, Rhonda Hevenor’s husband, graciously volunteered to help the library with this unexpected glitch. Mike was given a restaurant gift certificate and a gas card from the Trustees as a thank you for his services. Individual staff members also took materials to local libraries during that time.

PROGRAMS

Programs make up an essential part of the services that the library provides. Each department provides programs for the age group of which they serve. There was a total of 654 programs and attendance was 5,526.

We would like to thank those who presented programs at the Library during this year, and the Friends of the Library who funded many of the Children’s programs.

<table>
<thead>
<tr>
<th>Category</th>
<th>Programs</th>
<th>Attendance</th>
</tr>
</thead>
<tbody>
<tr>
<td>Children’s</td>
<td>292</td>
<td>2,577</td>
</tr>
<tr>
<td>Young Adult</td>
<td>116</td>
<td>1,037</td>
</tr>
<tr>
<td>Adult</td>
<td>246</td>
<td>1,912</td>
</tr>
</tbody>
</table>

Summer Reading Program – Every Hero has a Story continued through July and August for children ages 3 – 10 years of age. There were 174 children that completed the requirements. Weekly drawings were held for children who completed the reading requirement during the week. Small prizes were awards to two children per week during the program. A grand prize drawing was held at the final performance and the winner received a Barnes & Noble gift certificate. Children read between 200 – 300 hours per week during the program! The Young Adult and the Adult departments are also involved with the Summer Reading Program. There were 30 young adults and 45 adults.
We would like to thank those who presented programs at the Library during this year, and the Friends of the Library who funded many of the Children’s programs.

CHILDREN’S PRESENTERS:
Adele Karbowski, Nicole Le, Trini Mencia, Windwalker Pet Therapy, Apple Blossom Garden Club, Casey Farm, Audubon Society of Rhode Island, Hampstead Stage, Heritage Ballet, PPAC, Bryant University Tutors, Eris Sturtevant, Jill Austin, Babs Wells, Cara DelSesto, Patty DeFrancesco, and House Representative Greg Costantino.

YOUNG ADULT PRESENTERS:
Rhode Island Computer Museum, Hannah Brush, Darren Jong, Miriam Hospital, Heather Caunt-Nulton, Rhonda Hevenor.

ADULT PRESENTERS:
Sandi Brenner, Diane Junior, Becky Rowley, Dave Huestis, Douglas Cerce, Lauren D’Ettore, Milo J. St. Angelo, Nina Rotari, Adele Karbowski, Karen Slavin, Michael Porter, Peter Mandel, Buddy Thayer, Jim Ignasher, Al Testa, Steve Porter, U.S. House Representative David Cicilline Kristin MacRae, Rita Barbone, Ed Londardo, Mary King, Phil Edmonds, Ryan Bouchard, Patty Folsom, Mike Rossi, Claire Golembewski, Lynn Farr, Sharon Clingham, Beth Murphy, Sarah Paquet, Dorothy Swain, Ray Hetherington.

ROOM AND COMPUTER USE
The Library’s meeting rooms were used by local clubs and organizations a total of 132 times, not including use by the Trustees, Friends, and those presenting Library sponsored programs. This number indicates an increase in demand for this type of space in the library.

Our quiet study rooms, which are used for tutoring, computer instruction and quiet study, were booked 163 times this year. Internet access is important to the community. The Greenville Public Library connects people to the world. People who don’t have computers or access to high speed Internet connections, or adequate printing capability, come to the Library to use our equipment. There were approximately 13,478 public computer sessions this past year. This does not include the many people who use their own laptops and devices to hook into our wireless network.

We have also seen an increase in demand for faxing and scanning. This year we faxed 686 times and scanned 277 times for the public.

1,598 young people used the homework/teen technology center a total of 4,134 hours during the school year. The room has computers, a color copier/printer, and tables for homework, group projects, and games.

EXHIBITS
The Library is fortunate to have people in the community willing to share their collections and art work with others. We would like to extend our thanks to the following for exhibiting their works and collections at the Library this year:
ART

ARTIST
Mary Lou Conca
Don LaCasse
Billy Gallagher
Mike Keach
Youth Art Month
Johnan Bjurman
Dolores DeCesare

EXHIBIT
Watercolors
Oils
Acrylics
Computer Art
Various
Oils
Ceramic art work, and photography

CASTLE DISPLAY CASE

EXHIBITOR
Alex and Erik Brenner
Anna Pernorio
Kathy Simonsen
Billy Gallagher
Rebecca Rowley
Friends of the Library
Elsie Collins
Rebecca Rowley
Victor Pernorio
Library Staff
Philip Pare

EXHIBIT
Lego Creations
Oils
Doll Collection
Sculptures and jewelry
Jewelry and photography
Auction items
Hat Collection
Wire and resin jewelry
Needlework
Art book display
Photographs

CHILDREN'S BUBBLE

EXHIBITOR
Adian Curry
University Orthodontics
Amanda Curry
Robert Dalessio
Augie Botelho
Hayden Patenaude
Zoe DeFrancesco
Grace Maione
Zachary and Noah Isble

EXHIBIT
Pirate Collection
Orthodontic display
American Girl Dolls
Lego Sets
Hess Trucks
Hot Wheels
Stamps
Polly Pockets
Minerals and rocks

The Greenville Nursery School children made decorations for the bulletin boards and the Children's Room on a seasonal basis.

Staff created weekly book displays in the Children’s Room throughout the year, in addition to decorating bulletin boards and the room in general.
The local OA group make monthly donations to the Library.

International Author Veronica Canning for donating two of her books.

Chris LaRoux donated a flag in memory of his father Joseph LaRoux.

The Apple Blossom Garden Club donated beautiful floral arrangements throughout the year, and two holiday swags that hung on either side of the entrance doors at Christmas time.

The Champlin Foundations provided a grant of $17,994 to upgrade computer wiring, and for some Children's Room furnishings, along with special shelving units, a chair and a puppet theater and puppets.

We also receive many smaller donations through monetary gifts, memorials, and books and materials.

The Library purchased Ancestry.com, Hoopla services, and Recorded Books services with the funds from the Mattie A. Walcott Memorial Fund and the Thomas K. Winsor Memorial Fund (from the estate of Kay Kirlin Moore) for $6,439.

The Rhode Island Foundation endowment, which is a combination of The Shirley Steere, Battey-Campbell Memorial, and the book endowment now totals $35,728. The funds were used to purchase books.

The Friends of the Greenville Public Library held three fundraising events this year, “A Sweet Celebration for the Holidays”, “Share Your Love of Reading”, and an “American Girl Doll Raffle”. The Friends raised $2500 combined from each of these three events. Money from these events was used for Children’s Programs, the Museum Pass Program, and books.

BUILDING AND GROUNDS

The Library survived a brutal winter and had to close several times.

The roof of the building had to be shoveled off due to the increasing weight of the snow.

The handicapped door needed to be repaired due to aging and the cold weather.

Ray’s office ceiling fell due to roof and drain leaks. The downstairs coat closet and hallway also had damage from the same leaks. The Trust was called for clean up and to install new ceiling tiles, and replace some computer shelving.

The library recital room had numerous water issues. The gutters were eventually cleaned, which addressed these issues.

We needed to have the area between the parking lot and stamped concrete entrance filled in due to water eroding in that area.

Computer wiring was upgraded thanks to the Champlin Foundations grant money.
The Sequoia tree was diagnosed, treated and pruned in an effort to save it.

The Children’s Room received new furnishings, including a puppet theater and puppets, thanks to the Champlin Foundations grant money. The Children's room books were heavily weeded to make room for the new furnishings.

A paranormal group came out to do an evaluation of the building.

The board decided to pursue an additional entrance and egress onto Pleasant View Ave., along with expanding the parking lot. Mr. George Gifford of the Gifford Design Group was hired to prepare a proposal of the project for the board.

A water pipe in the ceiling over the quiet study area had a leak in the anti-water hammer valve. The Sunday staff were able to turn off the water and vacuum the rug. The valve was replaced for $300.

A stack pipe collapsed at the 9 Pleasant View house. The pipe was replaced at a cost of $1,400.

OPERATIONAL IMPROVEMENTS AND ACHIEVEMENTS

We operate with the philosophy of continuous improvement and continue to be a leader among public libraries in Rhode Island.

The Library leased two new Konica copiers.

Six VDI terminals were installed in September 2014. They replaced half of the reference computers at the long tables. The other half were replaced in November.

Our computer wiring was updated.

The Children’s room received new furnishings and shelving, including a puppet theater and puppets. The Children’s room was heavily weeded to make room for the new items.

New fundraising software was purchased to keep track of all monetary and non-monetary donations.

The bookkeeping software was upgraded.

A new computer was purchased for the office.

A new software program was purchased to help with Human Resource policies and procedures.

The Library began opening at 9:00 am Monday – Saturday on Tuesday, September 2.

The printer in reference was replaced under warranty. It is two years old, but has a five year warranty.

The file server had several problems during the year and was serviced many times.

A new used electric typewriter was purchased to replace the older one that was beyond repair.
We received 280 food items from the Food for Fines program we run from November 1 until November 10 each year. The food was donated to the Smithfield Welfare Department.

We continued the following programs:

A highly successful tutoring program that matches Bryant University work study students with local young students who need assistance with reading and math skills.

Very successful children’s teen, and adult summer reading programs.

Three popular book clubs; mystery, picnic table reads, and Cesareo’s Circle, facilitated by Dorothy Swain, Sarah Paquet and Patty Folsom.

The Library continues to participate in a national program called Money Smart Week. The library held two successful programs during the week of April 18 – 25, 2015. The children's program was making piggy banks, and the adult program was about investing in antiques.

The Library continues to be open on Sundays from September through May.

COOPERATION

Cooperating with other libraries and agencies expands the services and materials that can be offered. Following is a list of cooperative ventures and services:

The Library was a site for people to register for food stamps via our public computers. We have a binder with the rules and eligibility requirements, and can assist patrons with the process of electronic registration.

The Library continued to offer federal tax forms from the IRS. We also provided state tax forms for a printing charge, as these are only available on-line or through the mail.

We loaned our materials through interlibrary loan to other libraries: public, academic and school, throughout the state and country.

The Library has a Department of Labor and Training computer dedicated for people who need just DLT information.

The Rhode Island Blood Center continued to come four times a year with the bloodmobile.

We cooperated with the East Smithfield Library with the Student Amnesty program. Book collection boxes were placed in the schools during May and June. Student late fines were forgiven for Library materials returned to these boxes.

Meeting rooms were offered free of charge to town government agencies, non-profit organizations, and local groups for meetings and workshops.

The Library was a repository for book belonging to the RI Genealogical Society.

Outreach services were available to residents of Greenville Manor, Hebert’s Nursing Home, Village at Waterman Lake and the home-bound.
Library services were available to the teen residents of Harmony Hill School, Farnum House, Greenville House and Phoenix House.

The Children’s Librarian provided outreach to local preschools, Head Start, and the YMCA.

Food was collected for the Smithfield Welfare Department through our Food For Fines program held in November.

Two of our Trustees are members of the Smithfield Rotary.

Library staff worked closely with the Smithfield schools on projects.

The Girl Scouts were allowed to collect new children's undergarments at the Library through Project Undercover.

Dorothy Swain served on the board of the NCCRI) North Central Chamber of Commerce, as President, as well as co-chaired the Women's Council and chairs the NCCRI Marketing Committee.

The Library Director judged Smithfield High School seniors who presented their portfolios for graduation eligibility.

We supervised many volunteers who had to do community service, either to fulfill court mandated service or school requirements.

We proctored exams for students taking courses over the Internet.

The Young Adult Librarian worked with the schools and East Smithfield Library on the Reader Cafe'.

Bryant University provided children's reading tutors, paid through work-study.

The Children’s Librarian participated in Kids Reading Across RI at the State House.

Babs Wells presented story hours at Head Start and offered special reading programs at area schools.

We supported book clubs by obtaining books for members.

We provide the Smithfield Senior Center with books for their book club.

The Library Director attended the Bryant University's Women's Summit, thanks to a ticket from the Smithfield Town Manager.

VOLUNTEERS

We were assisted in our work by volunteers who gave us 595.5 hours of their time. The Library offers a place for students in high school and area colleges who need to perform community service as a graduation requirement, and we are grateful for their help. We also accept those who are fulfilling court mandated service.
Babs Wells presented story hours at Head Start and offered special reading programs at area schools.
Some people volunteer on a weekly basis and are scheduled like paid staff. We especially would like to thank the following adults volunteers for their regular service throughout the year: Anna Martin, Betty McCool, Nancy Crytser, and Roberta Rylander and the following teen volunteers: Alex Iannuzzi, Ben Iannuzzi, Amy Ahlberg, Hannah Brush, Will Swope, Joe Oliver, and Krish Verma.

RECOGNITION

We would like to thank the following people and groups:
The Apple Blossom Garden Club whose members donated beautiful floral arrangements throughout the year, and made swags that hung outside the Library’s front entrance during the Christmas season. Club members also presented children’s floral workshops throughout the year.

Pam Inman, Dan Roy, Sandi Brenner, Sarah Paquet, Rebecca Rowley, Michael Reddy, Karalyne Spliid, Sandi Williams, Babs Wells, Deborah Adler, Hannah Brush, Elsie Collins, Rhonda Hevenor, Sam Hogg, Chris LaRoux, Donna Larrabee, Lorie Mancone, Carol Mulzer, Bob Ragosta, Rosmary Rose, Representative Thomas Winfield and Aly Smith for all of the work they did for the Friends fundraiser “A Sweet Celebration for the Holidays”.

Rory Marcaccio Schaffer for directing our art program.

Chris LaRoux who donated a flag in memory of his father, Joseph LaRoux.

Sally Ann Martone for donating one of her paintings to the Friends fundraiser.

Fred Liddle, from Ocean State Urgent Care, for his donation that we used for children’s programming.

Friends President, Sandi Brenner, for all her tireless work helping to raise funds for the library.

Patty Folsom for facilitating Cesareo’s Circle book club.

Town Manager, Dennis Finlay, for his continued support of the Library, its programs, and fundraising events, as well as all of the Town’s department heads who are always willing to assist us.

Trustee, Milo J. St. Angelo, for offering computer classes, and donating potted plants to decorate the public service areas throughout the year, in addition to his financial contributions.

Board President, Stephen Cicilline, deserves special mention for leading the Board of Trustees and the Library through this past year. He has been a relentless fundraiser, champion of our egress, entrance and parking lot project, and a guiding force for the Library. He has been a source of support and encouragement for me during the administrative transition this year.

All of the Trustees deserve special thanks for selflessly donating their time, expertise, and financial support for the betterment of the Library and the community it serves. I would also like to recognize George Kelley, our trustee who passed this year. He was a true gentleman and passionate supporter of the library. He will be missed
George Kelly

A true gentleman and a passionate library supporter.
Rebecca Rowley, for all of her assistance as I transitioned into the Director position.

Former Director, Chris LaRoux, who with his vision made this library into a great public service institution. He has been very supportive during the transition and I appreciate all of his assistance in helping me continue to make this library a success.

All of the staff, who have made the transition for me go very smoothly this year. Each and every one of them has gone above and beyond their job duties to help this library operate in an exceptional manner. They provide great customer service and give personal assistance when needed. They make this library shine.

The Greenville Public Library is the town’s community and information center. We provide an array of services, programs and materials to our patrons, at a reasonable cost to the tax payers. Our challenges for the coming years are to implement the objectives in the five-year strategic plan, which includes moving ahead with plans for expansion and providing services, programs and materials that the public wants and needs.

Respectfully Submitted:

Dorothy J. Swain
Director

FRIENDS

President
Sandi Brenner
Sarah Paquet
Deborah Adler
Dorothy Swain
Rebecca Rowley
Pam Inman
Dan Roy

OFFICERS

President
Stephen Cicilline
2017
Vice-President
Terri Kless
2017
Secretary
Elaine Farley
2015
Treasurer
Nicholas Loring
2015
Virginia Harnois
2015
Milo J. St. Angelo
2015
Barbara Lysik
2016
Domine Vescera Ragosta
2016
Dr. Julianne Ip
2016
Dr. Leslie Cashel
2016
George Kelley
2015
STAFF

Director (until January 30, 2015)  Christopher LaRoux
Assistant Director/Director (as February 2, 2015)  Dorothy J. Swain
Children’s Librarian  Barbara Wells
Asst. Children’s Librarian  Cara DelSesto
Children’s Reference Librarian  Patricia DeFrancesco
Young Adult Librarian  Rhonda Hevenor
Reference Librarian  Rosemary Rose
Reference Librarian  Benjamin Hanley
Sunday Reference Librarian  Aaron Coutu
Sunday Reference Librarian  Gretchen Hanley
Sunday Reference Librarian  Beth Ullucci
Technical Services Librarian  Sarah Paquet
Technology Coordinator  Ray Hetherington
Head of Circulation  Rebecca Rowley
Library Assistant  Donna Ponteelli-Larabee
Library Assistant  Sandra Williams
Library Assistant  Karalyne Spliid
Library Assistant  Carol Mulzer
Library Assistant  Patricia McIvor
Library Assistant  Michael Reddy
Library Assistant  Lorie Mancone
Library Assistant  Roseannette Bowen
Library Assistant  Olivia Horvath
Page  Taylor Fox
Page  Alyson Smith
Page  Alyssa Paliotti
Bookkeeper  Lydia Lapierre